

Inixia Resource Materials: Transformation Mgt *Opportunity Assessment*

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Service Transformation : Opportunity Assessment

Identification

- Stakeholder Feedback
- Business Process assessment

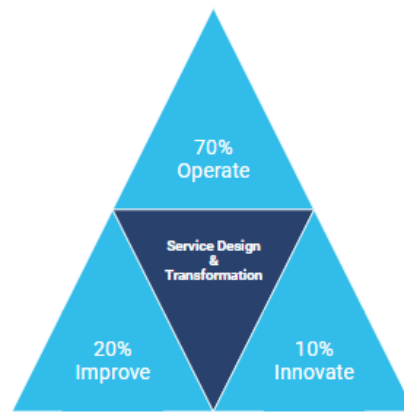
Assessment

- Qualitative Analysis
- Quantitative Analysis
- Root cause Analysis

Ideation

- Design thinking
- Prototyping

OPPORTUNITIES ACROSS PROCESSES



The Professional GBS™ Model



Service Transformation : Opportunity Assessment

Portfolio Management

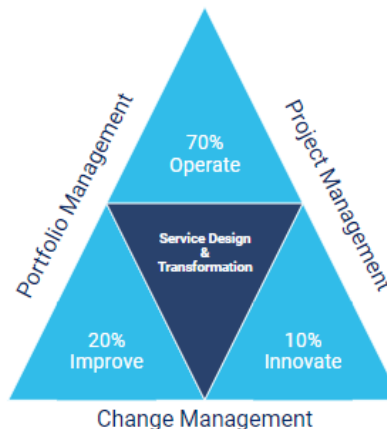
- Manage a transformation Portfolio.
- Assessing and sequencing opportunities

Project Management

- Traditional Project Management methods ("Operate" & "Improve")
- New methodologies: Design Thinking, LEAN and Agile ("Improve" and Innovate")

Change Management

- Planning and Managing change to drive and sustain transformation.



The Professional GBS™ Model

